

Health Care Equipment Service & Maintenance



www.hospequip.com.au

Fast & Efficient Service & Repairs



HospEquip has been involved in the service and repair of hospital, aged care and rehabilitation equipment for over 12 years. During this time we have developed into a company that is recognised for delivering quality and reliable service on a timely basis to hospitals, aged care facilities and community based homes.

HospEquip provides a comprehensive service for equipment breakdowns, repairs and Preventative Maintenance Programs.

HospEquip has developed a Preventative Maintenance System that delivers a superior quality service which is complimentary to compliance systems ensuring our clients achieve their objectives; meet their patient/resident's needs, requirements and expectations.

Scheduled Service

HospEquip Bio-Medical Technicians have comprehensive training in the diagnosis and repair of hospital and rehabilitation equipment.

Regular service work provided is scheduled to ensure your equipment is maintained at a high standard of functionality for clients and carers. We recommend that servicing is ongoing in an effort to augment your risk management, reduce equipment down time and prevent unnecessary "call outs". We stock an extensive range of parts and equipment to minimise waiting periods.

HospEquip Bio-Medical Technicians are committed to being up to date with product developments to ensure a high level of service. We have established a good working relationship with Linak and Dewert, who manufacture over 95% of the electrical components on patient care equipment.

HospEquip Bio-Medical Technicians are trained to carry out inspections and testing of electrical equipment in hospitals, aged care facilities and home care. All service is carried out in accordance with Standard AS/NZS 3760:2010, relating to the in-service safety inspections and testing of electrical equipment. Testing and Tagging of relevant equipment will be done at the time of scheduled preventative maintenance.

Standards HospEquip comply with:

- ~ AS/NZS 3551:2004 "Technical management for medical devices" on equipment that is under contract.
- ~ ASN/ZS 10535:2006 "Hoists for the transfer of disabled person"
- ~ Standard AS/NZS 3760:2010 "relating to the in-service safety inspections and testing of electrical equipment"

We provide "Certificates of Compliance" on all equipment serviced at your location. There are also copies of each certificate at **HospEquip** local offices as back up.

Additional Service Benefits

As part of our ongoing commitment to the age care sector, **HospEquip** is developing a sophisticated tracking system of all equipment serviced. This system will allow **HospEquip** to provide the following:

- ~ Scheduled service work to be printed out in report form showing individual items serviced and an overall report for quick reference
- ~ Service work can be kept in soft copy form
- ~ Easy reference for history of service work carried out
- ~ Comprehensive tracking system of all items serviced by **HospEquip**.
- ~ Automatically generated service schedule each month with notification

This system will be provided as part of the Preventative Maintenance Programme. It will be an excellent addition for any facility when government accreditation is carried out.



Repairs

HospEquip is locally owned and operated; our focus is on delivering quality products and reliable service to our clients. We have been in this business for over 12 years delivering a level of service not previously available within this industry. We understand the importance to management, carers and residents alike, to have fully functional equipment available.

Key features of our Service:

- ✓ After hours contact number for unexpected breakdowns. There are no penalty rates for clients with Preventative Maintenance Programmes in place
- ✓ Dedicated staff to handle enquiries
- ✓ Fully trained Bio-Medical Technicians
- ✓ Stocked vans to attend and repair faulty equipment
- ✓ Comprehensive range of back up equipment for rental or purchase for those items that are beyond economical repair
- ✓ We provide unbiased product information as we sell new equipment. We can provide alternative options when equipment can't be repaired or replaced. **HospEquip provides options.**

Providing timely, cost effective hospital equipment solutions through the delivery of pioneering products and quality service is key to our continued success.



Hospital, Aged Care, Home Care and Rehabilitation Equipment across Australia

- ~ Hospital and Aged Care, Electric Beds
- ~ Hoists
- ~ Alternating Air Mattress / Mattress Replacement Systems
- ~ Shower and Bathroom
- ~ Mobility Aids
- ~ Oxygen Concentrators
- ~ Carts & Trolleys
- ~ Falls Prevention
- ~ Foam Pressure Mattress and Cushions
- ~ Seating systems
- ~ Nebulizers
- ~ Hygiene Products
- ~ Laundry

Equipment Supply

Planned / Annual Service Program for Hoists, Beds, Alternating Pressure Mattresses and various other equipment



Hoists



Beds & Mattresses



Shower Commode



Scoters



Alternating Air Mattress



Manual Wheelchairs

Preferred supplier of



HospEquip Testimonials

HospEquip have friendly staff and respond in a professional manner. Requests for service/maintenance are completed promptly by technicians who are courteous and follow through with confidentiality and safety protocols.

We have employed them for several years and do not hesitate to recommend their services to any company like ours.

Freda Anne Bairstow, Administration Officer, Quadriplegic Centre

HospEquip has serviced Braemar's equipment for both contractual maintenance and breakdowns for the last 8 to 9 years. The team at **HospEquip** are efficient; courteous and patient.

They are quick to respond to our maintenance issues and their technicians are professionally attired, Police cleared and unobtrusive whilst in attendance to both our staff and residents.

Candice Long, Property Services Manager, Braemar Presbyterian Care

We have been using **HospEquip** for our maintenance and service for over 8 years and wouldn't look anywhere else. The team at HospEquip are efficient and caring.

They are quick to respond to our maintenance issues and the technicians are professional and caring to both our staff and residents. They complete the work necessary in good time and provide us with feedback

Jean Noiszewski, Deputy Director of Nursing, Elderbloom Community Care Centres

5 Reason HospEquip is your best option for quality Hospital equipment

1. **HospEquip** has trained and qualified Bio-Medical Technicians have 12 years operational experience.
2. We have a dedicated 24 hour 7 days a week phone number for emergency breakdowns, ensuring immediate turnaround on repairs.
3. We employ a "6 point quality assurance process" & safety check on every returned item.
4. **HospEquip's** Bio-Medical Technicians are able to carry out service and repairs on over 50 health care products & equipment.
5. We supply high quality spare parts that have been tested for maximum durability and long term lifespan.



FREE Equipment Service & Maintenance Consultation (Valued at \$150)

Contact **HospEquip** on (08) 9456 1661 for a **FREE Equipment Service & Maintenance Consultation**. One of our trained Bio-Medical Technicians will complete a thorough assessment of all your health care equipment (including an OH&S servicing review) so that we can develop a timely and affordable solution for your equipment. You'll also learn about the key techniques and tips on how you can maintain your equipment for longer lasting use.



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